



Southwire™

LIMITED WARRANTY AND LIMITATION OF LIABILITY ON SOUTHWIRE POWER MANAGEMENT

Limited Warranty

SOUTHWIRE warrants all its products to be free from defects in material and workmanship for a period of one hundred eighty (180) days. SOUTHWIRE will repair or replace product without charge provided the conditions of the warranty are met. This warranty does not cover damage to the product caused by accident, misuse, and improperly applied voltage, neglect, or abuse, including altering construction, or damage in transit.

SOUTHWIRE agrees to repair or replace all products which are determined to be defective upon factory inspection, and are within one hundred eighty (180) days of purchase, or one year from the manufacture date, whichever occurs first.

No products shall be accepted for return or replacement without the written authorization of SOUTHWIRE. SOUTHWIRE does not accept products that were used, are obsolete, custom product, or considered unsellable. Upon such authorization, and in accordance with instructions from SOUTHWIRE, the product will be returned to the company, shipping charges prepaid by buyer.

SOUTHWIRE will not be liable for any incidental or consequential damages of any kind whether based upon warranty contract or negligence, and arising in connection with the sale, use or repair of the product.

This warranty does not extend to or apply to any unit from which the identification has been removed or altered.

Circuit breakers shall bear only that warranty made by the manufacturer of that product. Note: Failure associated with transient power surges, which permanently deactivate GFCI circuit breakers, are not covered by the manufacturer's warranty.

Return Good Authorization (RGA) Policy

All returns to SOUTHWIRE must have an RGA number and form provided by SOUTHWIRE.

For incorrectly ordered items or general returns, the customer is responsible for all freight. SOUTHWIRE reserves the right to charge a restocking fee up to 20% and/or freight charges depending upon the items being returned. Contact SOUTHWIRE for additional details. SOUTHWIRE does not accept products that were used, are obsolete, custom product, or considered unsellable.

For all repairs, the buyer is responsible for shipping charges, unless otherwise stated, for both warranty or non-warranty issues. For items considered warranty repairs, standard shipping costs back to the customer for the repaired items is covered at no charge, and expedited charges are the responsibility of the buyer.